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**City of Borger Victim of Ransomware Attack Affecting Local Governments in Texas**

On the morning of August 16, 2019 the City of Borger was one of more than 20 entities in Texas that reported a ransomware attack. Later that morning the State Operations Center (SOC) was activated. At this time, various State and Federal agencies are supporting and responding to the incident; including Texas Department of Information Resources, Texas Division of Emergency Management, Department of Homeland Security, Federal Bureau of Investigation-Cyber Crimes Unit, Federal Emergency Management Agency and others. Responders have reduced the count of confirmed impacted entities to twenty-two. The majority of the affected entities were smaller local governments. The State of Texas computer systems and networks have not been impacted.

The evidence gathered indicates the attacks came from one single threat actor. This attack has impacted normal City business and financial operations and services, however, the City has implemented its continuity of operation plans and the City continues to provide basic and emergency services (Police, Fire, 9-1-1, Animal Control, Water, Wastewater and Solid Waste Collection). The City continues to actively work with responders to bring our computer systems back online and regain full operations. Responders have not yet established a time-frame for when full, normal operations will be restored.

Currently, Vital Statistics (birth and death certificates) remains offline, and the City is unable to take utility or other payments. Until such time as normal operations resume, no late fees will be assessed, and no services will be shut off. City staff along with Federal and State resources continue to make progress on service restoration to limit the duration of the impact. City phones remain active and we will continue to provide services that we are able.

State and Federal agencies continue investigating the origins of this attack; however response and recovery are the City's priority at this time. Based on the current state of the forensic investigation, it appears that no customer credit card or other personal information on the City of Borger's systems have been compromised in this attack. No further information about the origins of the attack will be released until the completion of the investigation. The City will provide updated information to our citizens as we begin to restore business and financial services.

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